



Quality Policy of the Bekaert Group

Our ambition is to be the leading partner for shaping the way we live and move, and to always do this in a way that is safe, smart, and sustainable. Our values of integrity, trust, agility, and boldness unite our team worldwide. We are convinced that the pride in craftsmanship that each of our employees demonstrates is fundamental to our successful partnerships wherever we do business.

Pride in Craftsmanship

Bekaert has always been a pioneer. We bring our expertise and quality craftsmanship to design and create products, services and solutions that make a positive difference for our customers and for future generations. Craftsmanship is about personal pride, a path of progress, constant learning, and practice. Ultimately it is a uniquely human element that cannot be replicated by a machine because it is infused with passion and creativity.

We believe in the value of individual contribution as a member of the team. Our leaders build a customer-focused culture on the foundation of knowledge and collaboration. They inspire, motivate, and recognize contributions from all levels of employees, and foster open and honest communication. Aware of the impact of the quality of incoming products and outsourced services, we invest in developing strong relationships with our partners. We are truly better together.

We embed transparency and accountability in our collaborative business practices. We operate with full commitment to the highest standards, and proactively monitor and assure compliance with all applicable laws and regulations. We seek independent third-party certification to reinforce trust and confidence for customers and those whose world we help to shape.

We keep our customers' needs at the heart of everything we do. We maintain and continually improve an integrated management system that is centrally governed but flexible to respond to the complexity and criticality of specific customer requirements. We define objectives and targets on every level and use a risk-based approach to put efforts and controls where they are needed most – safe, smart, sustainable.

Process drives consistency in quality, but it's the passion of our people that keeps Bekaert quality at the highest levels.



Oswald Schmid
Chief Executive Officer